

# Technology giant enhances productivity & collaboration

A multinational technology company needed to improve collaboration and reduce their time to market.

## ADDRESSING THE MANDATE

The client needed to improve employee and partner communication via a collaboration portal that encouraged innovation and fresh perspectives while moving to an efficient operations environment.

- The communications portal needed to be accessible 24X7 across geographies and devices
- The client wanted to transition their operations environment to enable faster project delivery and time to market

## THE RESULTS

### Richer Innovation

With a user-friendly and intuitive UI, the new portal helped employees and stakeholders share ideas and created a richer culture of innovation.

### Boosted Productivity

Interactive help screens allowed users to seamlessly execute communications plans, which drove up productivity across departments.

### Time to Market

Collabera's migration strategy helped the client improve project delivery times and streamline operations.

# THE CHALLENGES INVOLVED

## 01 Talent and Agility

The customer did not have the in-house talent bandwidth to make rapid changes to their system, which in turn impacted business performance.

## 02 Zero Remote Access

The client's current system could not be accessed by external parties because of security rules and policies.



# THE APPROACH & THE SOLUTION

After a careful analysis and feasibility study, Collabera built the solution using both SharePoint and Office 365.

- Implemented an in-house proprietary tool to migrate back-end content from SharePoint to Office 365
- The new environment was hosted on a shared, multi-tenant setup of Office 365
- Optimized sites from 27 to 14 for better management and maintenance
- Deployed a metro-style user interface to improve the usability of the front-end
- Automated critical workflows to facilitate smoother collaboration

Founded in 1991, Collabera is a leading global IT staffing and services company that helps enterprises transform their technology, processes and operational models. We empower our customers by overcoming bottlenecks and silos, and building connected business systems that scale in real time.

For more information, visit: [itservices.collabera.com](https://itservices.collabera.com)

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